



SAN-O-SUB MBB srl
Via Leonardo da Vinci 168
20090 Trezzano sul Naviglio
(MI) - ITALY - WWW.SANOSUB.COM
Phone: +39 024452075 / 024454057
Capitale Sociale int. vers. € 100.000,00
REA MI-2653762
C.F. e P.I. 12321560968

RETURNS MANAGEMENT PROCEDURE

Dear Customer,

We ask you to take note of the following procedure for returning goods in order to avoid misunderstandings:

Send your report, exclusively by e-mail, to sanosub@sanosub.com describing the goods you wish to return (ITEM CODE, QUANTITY), the reference of our Delivery Note or Invoice and the consequent reason for the return .

Fill in the form you find on the following page by entering all the data of your request.

Please note that the handling of returns will involve fixed costs, so we will be obliged to charge you € 25.00 if the goods you wish to return are of an amount of € 250.00 or less; or 10% of the taxable value of the goods, if the amount exceeds € 250.00

Any customs or other taxes will be charged to you at cost.

Returned goods must be in original packaging, with no signs of use and in the same condition as shipped

Returns cannot be accepted on customised products, if they have been delivered more than 8 days after the request, if they have undergone changes and if they are no longer handled by SANOSUB
Delivery of the material will be Franco warehouse SANOSUB MBB

If the return is then accepted, you will be asked to issue a return slip where the following data must appear:

- | | |
|-------------------------|--|
| - COMPANY NAME | - RETURNED GOODS DATA (ARTICLE-
QUANTITY) |
| - APPLICANT NAME | - REASON FOR RETURN |
| - REF NS DDT or INVOICE | |

Once we have received and checked the form, we will authorize shipment, which must be at your expense using a courier of your choice.

Our authorization code must appear on the return slip, without which the goods will be rejected.

Upon receipt of the goods, the warehouse manager will check the products, their quantity and integrity. If everything corresponds to what was agreed, the material will be accepted and the credit note will be authorized, retaining the cost for re-stocking as specified above and any taxes.

Otherwise the procedure will be discontinued and the material will remain at your disposal for collection.

The payment of the credit note will be made in the same way as the sale made.

We hope that these few simple instructions will improve our work and better meet your needs.

We wish you all the best in your work and send you our best regards.

SANOSUB MBB srl
the management



SAN-O-SUB MBB srl
Via Leonardo da Vinci 168
20090 Trezzano sul Naviglio
(MI) - ITALY - WWW.SANOSUB.COM
Phone: +39 024452075 / 024454057
Capitale Sociale int. vers. € 100.000,00
REA MI-2653762
C.F. e P.I. 12321560968

RETURN GOODS FORM

CUSTOMER COMPANY NAME*

ADDRESS

TEL

E-mail:

COMMUNICATED BY

NAME AND SURNAME*

REASON FOR RETURN*

Reference ns Ddt

Invoice:*

Merchandise detail (art./quantity code):*

It is required:*

Data:*

Client Signature:*

To be completed by the Sanosub office

RETURN AUTHORIZED BY:

AUTHORIZATION CODE N°

DATA:

COMPANY

Fields marked with * are mandatory